

# CASE-STUDY

## Customer overview

A leading provider of Building Energy Management services.

## The Challenges

The business employing thirty-eight members of staff. Director's felt that their IT provider wasn't pro-active, just responding to tickets as and when. A complicated set up deployed.

## Objectives & Goals

To take the current overly complicated IT network configuration and simplify. Over 2 million documents to be migrated to SharePoint from external storage. Set up Microsoft 365 in a secure manner, to comply with the Cyber Essentials Certification standard.

## Services Provided

- Microsoft 365
- Microsoft 365 Advanced Security Protection
- On-going Managed Support Service
- Cyber Essential Certification
- Microsoft Power App Software development to reduce project costs



## Results & Outcomes

The company IT network has been simplified and run's in a more reliable manner. SharePoint, OneDrive and Teams are being used correctly and securely. An application has been developed to save a lot of time on project work, removing manual processes and the company has achieved it's Cyber Essentials Certification.

## Customer Testimonial

“Your team demonstrated exceptional skill and dedication, ensuring that the transition from our previous supplier was smooth and minimally disruptive to our daily operations. The new infrastructure has already made a significant positive impact, enhancing our efficiency and enabling my team to work without the downtime we previously experienced”