

Cookies Policy

Last updated: January 2026

This Cookies Policy explains how Sussex Tech Support Ltd uses cookies and similar technologies on <https://sussex.tech>.

This policy should be read together with our **Privacy Policy**, which explains how we collect, use and protect personal information.

1. Who we are

Organisation name: Sussex Tech Support Ltd

Website: <https://sussex.tech>

Email: contact@sussex.tech

Address: Delta House, 16 Bridge Road, Haywards Heath, West Sussex, United Kingdom, RH17 5SL

For the purposes of this Cookies Policy, “we”, “us” and “our” means **Sussex Tech Support Ltd**.

2. What cookies are

Cookies are small text files that are placed on your device when you visit a website. They help websites work properly, remember information about your visit and improve your browsing experience.

We may also use similar technologies, such as pixels, tags, scripts, local storage, device identifiers and tracking technologies. In this policy, we refer to these collectively as “cookies”.

3. How we use cookies

We use cookies to:

- make our website work properly;
- keep our website secure;
- remember your preferences;
- understand how visitors use our website;
- improve our website and services;
- provide relevant content;
- support marketing and advertising, where applicable;

- measure the effectiveness of our campaigns.

Some cookies are essential for the website to function. Others are optional and will only be used where you have given consent, unless another legal exemption applies.

4. Types of cookies we use

Strictly necessary cookies

These cookies are required for our website to work. They may be used for security, network management, accessibility, page navigation, shopping baskets, login sessions or other core website functions.

Because these cookies are necessary, they cannot usually be switched off through our cookie consent tool. You may be able to block them through your browser settings, but some parts of the website may not work properly.

Preference cookies

These cookies allow our website to remember choices you make, such as language, region, display settings or cookie preferences.

Analytics cookies

Analytics cookies help us understand how visitors use our website. For example, they may tell us which pages are visited most often, how visitors move around the site and whether they encounter errors.

We use this information to improve our website and services.

Analytics cookies will only be used where required by law after you have given consent.

Marketing and advertising cookies

Marketing cookies may be used to build a profile of your interests, show relevant adverts, limit how often you see an advert or measure the effectiveness of advertising campaigns.

These cookies may be set by us or by third-party advertising partners. They may track your browsing activity across different websites.

Marketing and advertising cookies will only be used after you have given consent.

Social media cookies

If our website includes social media features, embedded content or sharing buttons, third-party platforms may set cookies or similar technologies. These platforms may use cookies to track your interaction with our website and other websites.

These cookies are controlled by the relevant third-party platform.

5. Third-party cookies

Some cookies on our website may be set by third parties. These may include providers of:

- analytics services;
- payment processing;
- video or media embeds;
- maps;
- live chat tools;
- social media features;
- advertising networks;
- security and fraud prevention services.

We do not control all third-party cookies. You should review the privacy and cookie information provided by the relevant third parties.

6. Your cookie choices

When you first visit our website, we will ask you to make choices about non-essential cookies.

You can:

- accept all cookies;
- reject non-essential cookies;

If you withdraw your consent, this will not affect the lawfulness of any processing that took place before you withdrew consent.

7. Browser controls

Most web browsers allow you to control cookies through their settings. You can usually:

- see what cookies are stored;
- delete cookies;
- block cookies;
- block third-party cookies;
- set preferences for certain websites.

Blocking all cookies may affect how our website works.

8. Cookies and personal information

Some cookies may collect information that identifies you or could identify you when combined with other information. Where cookies involve personal information, our use of that information is explained in our **Privacy Policy**.

Depending on the cookie, the personal information collected may include:

- IP address;
- device identifiers;
- browser information;
- approximate location;
- pages visited;
- time spent on pages;
- referral source;
- interaction with adverts or content.

9. Changes to this Cookies Policy

We may update this Cookies Policy from time to time to reflect changes in law, guidance, technology or how we use cookies.

The latest version will always be available on this page.

10. Contact us

If you have questions about this Cookies Policy or how we use cookies, contact us at:

Sussex Tech Support

Email: contact@sussex.tech

Address: Delta House, 16 Bridge Road, Haywards Heath, West Sussex, RH17 5SL

Website: <https://sussex.tech>